



## Fronter hosting

Fronter offers a complete hosting package for all Fronter installations. Up to this point, more than 95% of our customers prefer to have Fronter take full charge of operations as their Application Service Provider (ASP).

With the latest internet facilities, Fronter operates in connection with the Centre for Information Technology Services (USIT) at the University of Oslo, ensuring high speed data transfer for all Fronter customers. By our association with the University of Oslo we are connected to the NORDUnet (Nordic School and Research Network) which is connected to all major National Research and Education Networks across Europe.

### Why Fronter hosting

**Guaranteed uptime** - Our state of the art ASP Service Centre ensures that Fronter can guarantee customers up to 99.5% uptime.

**Support** - The Fronter Hosting Agreement includes full support for your system administrator, full responsibility for operations, and guaranteed security of all content stored.

**Hosting package** - As part of Fronter's Hosting and Support Agreement, a comprehensive programme is provided, including:

- Information security management based on best practices as laid out in ISO 27002
- Virus control
- Full data backup performed every 24 hours

### How does Fronter hosting work

**Hosting centre** - Fronter operates a central Hosting centre for all Fronter data, located in Oslo, Norway.

**Service Level Agreement (SLA)** - Depending on the needs of the customer, Fronter offers guaranteed uptime between 95 and 99.5%.

**Software systems** - Fronter uses a wide range of software to support its hosting service, including Linux, MySQL and Apache.

For more information please visit [fronter.com](http://fronter.com) or contact your local Fronter office.

\* Please Note: Fronter hosting is a Fronter PlusPack. You must already have a valid Fronter installation to subscribe.

